



Knowleswood  
Primary School

Knowleswood Primary School and Nursery  
Knowleswood Primary School, Knowles Lane, Bradford, BD4 9AE

Executive Headteacher: Noreen Dunn  
Head of School: Clare Cosgrove

Telephone: 01274 778 177

Dear Parent/Carer

Please do not make any further payments using Parentpay. All payments for Dinners or Nursery Fees should now be made using the Arbor App/Portal.

Please download the Arbor app if you have not yet done so, if you have any problems please contact the school office who will be happy to assist you.

**To make a payment for dinners or nursery fees using Arbor please follow the instructions below.**

Click on quick actions

Choose payments.

You will now be in the account section

Click on the item you want to pay for making sure you also pick the correct child (Please beware nursery fees show for all children regardless of their age).

Click the green button on the right - top up account

Fill in the amount you want to pay and you can type in the narrative if you wish. eg Nursery fees for .....

Click pay now

Enter your bank card details (visa or mastercard only).

As this will be a new and first payment, you may be asked to authorise your transaction from your bank via email/text message/code etc. (This may or may not happen depending on your bank).

If you have any issues using the new system, Please don't hesitate to contact school

Kind Regards

Glenys Marshall  
Systems and Processes Manager